

## **SMS Privacy Policy for Carolina Speech Works LLC**

Protecting your private information is our priority. This Statement of Privacy applies to [www.carolinaspeechworks.com](http://www.carolinaspeechworks.com) and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Carolina Speech Works include [www.carolinaspeechworks.com](http://www.carolinaspeechworks.com). By using the Carolina Speech Works website, you consent to the data practices described in this statement.

Carolina Speech Works LLC respects your privacy. By opting into our SMS messaging service, you agree to the following terms regarding how we handle your data:

- Data collection: We will collect your name, email address, mailing address, and mobile phone number when you sign up for SMS updates. This information will be collected via the website or email.
- Data usage: we use your data solely for sending updates, appointment reminders, or directions to our office.
- Data security: we protect your data with secure storage measures to prevent unauthorized access.
- Data Retention: we retain your information as long as you are subscribed to our SMS service. You may request deletion at any time.
- MESSAGE AND DATA RATES MAY APPLY. Your mobile carrier may charge fees for sending or receiving text messages, especially if you do not have an unlimited texting or data plan.
- Messages are recurring, and message frequency varies.
- Contact Carolina Speech Works LLC at 803-281-0185 for HELP or to STOP receiving messages.
- Opt-Out: You can opt out of the SMS list at any time by texting, emailing, or replying STOP or UNSUBSCRIBE to [carolinaspeechworks@gmail.com](mailto:carolinaspeechworks@gmail.com) or 803-281-0185. After unsubscribing, you will receive a final SMS to confirm you have unsubscribed and we will remove your number from our list within 24 hours.
- You can send HELP for additional assistance, and you will receive a text including our Phone number, email and website. We are here to help you.
- Non-Sharing Clause: We do not share your data with third parties for marketing purposes. Carolina Speech Works LLC will not sell, rent, or share the collected mobile numbers